Grace IT Consulting Services Pvt Ltd
JD EDWARDS SPECIALISTS

COMPANY PROFILE 2026

The JD Edwards firm that wrote the books



Implementation, 9.2 upgrades, production support, integration, training and resourcing for Oracle JD Edwards EnterpriseOne and World. Onsite, offshore or both.

+91 82862 20150 · info@graceitcs.com · www.graceitcs.com

Young technocrats with deep ERP roots

Grace IT Consulting Services is a single point solutions provider for your organisation's IT consulting needs. We provide a wide range of value-added services in IT services and infrastructure security that enhance the productivity and profitability of our clients. JD Edwards is our core practice, and our team writes the guides the JDE community learns from.

OUR MISSION

To facilitate prompt availability of customised IT services to all, and realisation of the diverse needs of our elite customers.



Delivery

Keep our clients' ERP systems running well and evolving, with senior expertise at a fair price.



Community

Empower ERP professionals with JD Edwards knowledge through books, tutorials and training.



Direction

Bring AI and automation into ERP so teams spend less time on manual work and more on the business.

Grace ITCS at a glance

36

JD Edwards books published

Interview guides on Amazon and 9.2 cookbooks on Google Play

136

Free YouTube tutorials

Grace JDE Academy across Finance, Distribution, Manufacturing and Technical

5

Module tracks

Finance, Distribution, Manufacturing & Assets, Technical, HR & Payroll

4

Time-zone regions

Working hours overlap with the US, UK, Gulf and APAC

Eight practice areas, one JDE partner

JD Edwards Implementation

EnterpriseOne and World, from fit-gap to go-live

Upgrades & Retrofit

Code-current moves to EnterpriseOne 9.2

Production Support

Incidents, batch monitoring, CNC, period-end

Integration Services

Orchestrator, AIS REST, EDI, Fusion, Workday

Development & Customisation

Onsite and offshore: reports, BSFNs, Orchestrations

Oracle Fusion & EBS

Focused work where they meet JD Edwards

Contract Resourcing

Contract, contract-to-hire and permanent

Training & Documentation

Role-based training, manuals and SOPs

Support models that fit how you run JD Edwards

Capability	Helpdesk	Production	Enhancement	Outsourcing
User queries & how-to	✓	✓	—	✓
Incident & break-fix	—	✓	—	✓
Batch / UBE monitoring	—	✓	—	✓
New reports & enhancements	—	—	✓	✓
CNC, packages & ESUs	—	✓	—	✓
Period-end & year-end assistance	✓	✓	—	✓
Monthly service report	✓	✓	✓	✓

Beyond ERP

Cloud hosting & migration
OCI, Azure or AWS with a tested cutover

ERP security & compliance
Role and SoD design, access reviews, audit evidence

AI & automation
Document AI, smart approvals, Orchestrator automation

JD Edwards first, connected to the rest

PRIMARY PRACTICE

Oracle JD Edwards EnterpriseOne & World

- Implementation & upgrades to 9.2
- Production, helpdesk & enhancement support
- Development, CNC & security
- Integration, training & resourcing

SELECTED · **Oracle Fusion Cloud ERP**
JDE-to-Fusion advisory, coexistence integration, data migration

SELECTED · **Oracle E-Business Suite**
Functional support, reports, EBS ↔ JDE integration

SELECTED · **Workday**
Workday ↔ JDE integration, employee & payroll data sync

Banks, CRM, logistics and BI tools connected through the same toolkit.

Integration toolkit

- **Orchestrator & AIS REST**
- **EDI · X12 & EDIFACT**
- **Oracle Integration Cloud**
- **MuleSoft & Boomi**
- **Data migration & ETL**
- **BI & One View**

Listen. Design. Deliver. Support.

01

Listen

Workshops with your users and IT to understand processes, pain points and constraints.

You get: Current-state summary

02

Design

Solution design, fit-gap and a phased plan with effort, cost and risk per phase.

You get: Costed plan

03

Deliver

Configuration, development and testing in controlled waves with documentation.

You get: Signed-off go-live

04

Support

Hypercare, then steady-state support with regular service reviews.

You get: Monthly service report

Every engagement starts with your processes, not a template. We diagnose before we prescribe, and scope to the outcome you need.

Three ways to work with us

JDE Health Check

FIXED SCOPE · ASSESSMENT

A structured, read-only review of your JDE release, customisations, performance and security, with a prioritised action plan.

You get: Findings report & 12-month roadmap

Project Delivery

MILESTONE-BASED

Implementations, upgrades to 9.2, module rollouts and integrations, delivered against an agreed scope and acceptance criteria.

You get: Signed-off go-live

Managed Support

MONTHLY RETAINER

Production, helpdesk and enhancement support as your extended JDE team, with one accountable point of contact.

You get: Stable JDE, one contact

Offshore value, without the offshore worries

Your hours
Overlap with US, UK, Gulf and APAC working days, with a named consultant on every call.

Small first step
Start with a fixed-price Health Check, so you judge our work before any big commitment.

Clear contracts
Written scope, milestone payments and acceptance criteria agreed before work begins.

Full visibility
Weekly status reports and video check-ins, so you always know where things stand.

How we protect your system

- NDA signed before any access
- Read-only or VPN-only access, as you prefer
- Named, individual accounts with least privilege
- Your data stays in your environment

Where JD Edwards does its heaviest lifting

- **Manufacturing**
- **Distribution & Wholesale**
- **Construction & Engineering**
- **Real Estate**
- **Oil, Gas & Energy**
- **Agribusiness**
- **Asset-Intensive Operations**
- **Consumer Products**

Organisations we have worked with

KPIT Resourcing	**L&T Infotech** Resourcing	**Wipro Technologies** Resourcing · Training	**CGI** Resourcing	**TATA AIG Life Insurance** Resourcing
The Mobile Store · ESSAR Group Resourcing	**Ivetesse (RSB Group)** Resourcing	**Oracle India** Training	**Qassim Cement, Saudi Arabia** Training	**BE Aerospace Inc.** Training
HCL Infosystems Training	**Bally Technologies** Training	**Rosy Blue** Training	**Thirdware Solutions** Training	**Orental Rubber Ltd.** Training

Resourcing & production support projects

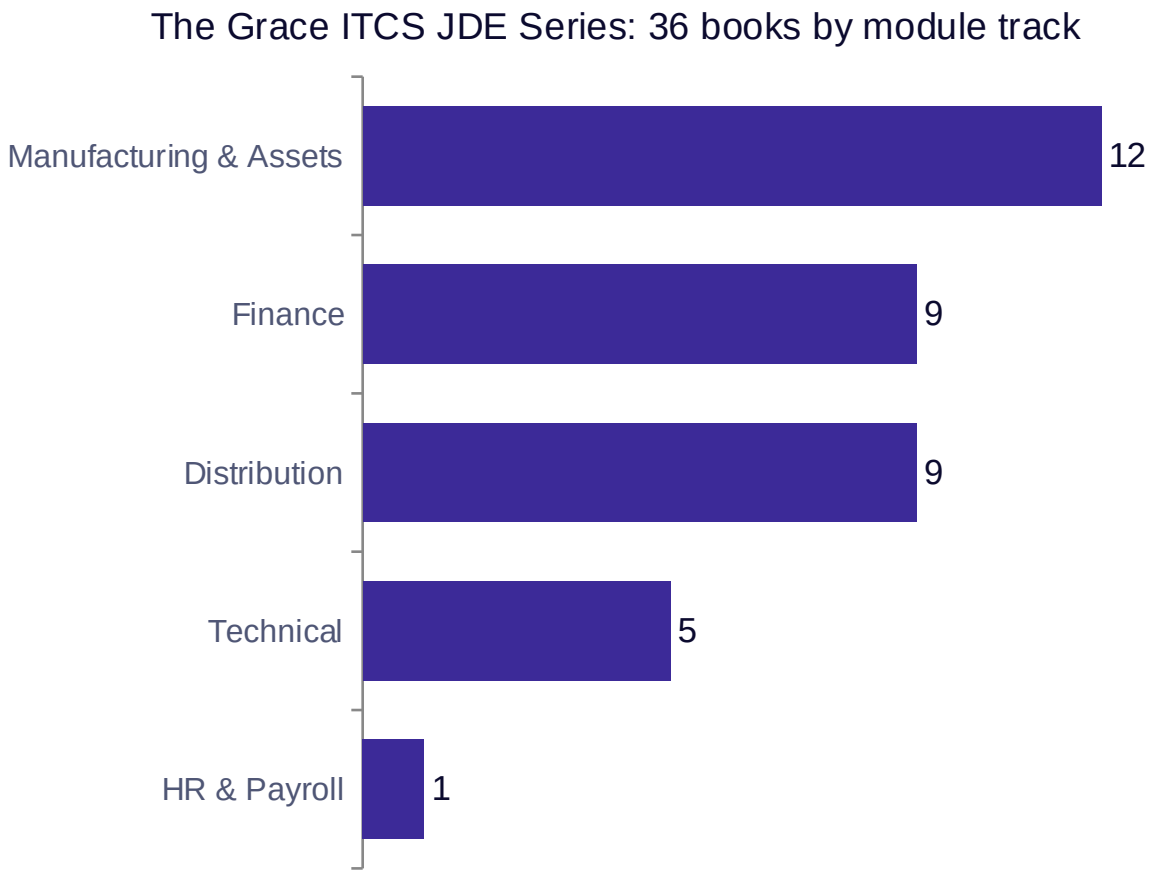
Client	Location	Consultants supplied
Ivetesse (RSB Group)	Pune	JD Edwards OneWorld technical developers
KPIT	Mumbai, Pune, Bangalore, Delhi, Hyderabad, Chennai	JD Edwards E1 technical, Finance functional, Distribution functional
L&T Infotech	Mumbai, Pune, Bangalore, Delhi, Hyderabad, Chennai	JD Edwards E1 technical, Finance functional, Distribution functional
TATA AIG Life Insurance	Mumbai	COBOL/400 developers
The Mobile Store (ESSAR Group)	—	AS/400 developers
Wipro Technologies	Pune	AS/400 developers
CGI	Mumbai	AS/400 developers

Contract resourcing **Production support** **Permanent resourcing**

Corporate training projects

Client	Location	Training delivered
Qassim Cement	Saudi Arabia	JD Edwards Foundation and Distribution
Wipro Technologies	Bangalore	JD Edwards Manufacturing Accounting
Wipro Technologies	Chennai	JD Edwards Level 1, 2 and 3 technical trainings
BE Aerospace Inc.	Hyderabad	JD Edwards A7.3: Finance modules
Orental Rubber Ltd.	Pune	JD Edwards World A7.3: all modules
Oracle India	Chennai	ERP: Distribution modules
HCL Infosystems	Mumbai	Mainframe training
Bally Technologies	Chennai	AS/400 development
Rosy Blue	Mumbai	JD Edwards ERP: Distribution modules
Thirdware Solutions	Mumbai	ERP technical and functional

We teach what we deliver



21 interview guides
On Amazon.com and Amazon.in, 101 Q&A per guide

15 EnterpriseOne 9.2 cookbooks
On Google Play Books

136 free tutorials
Grace JDE Academy on YouTube

Training Academy
Corporate training and interview preparation

Leadership

P

Pradeep Kohar

Founder · Grace IT Consulting Services

Pradeep founded Grace IT Consulting Services to give enterprises senior JD Edwards expertise at a fair price. He is an author in the Grace ITCS JDE Interview Series and leads the firm’s JD Edwards consulting practice.

linkedin.com/in/pradeepkohar

R

Ritesh Kohar

Founder · Author, Grace ITCS JDE Interview Series

Ritesh leads Grace IT Consulting Services and writes its JD Edwards interview book series, covering finance, distribution, manufacturing and technical modules. He shares JDE training and tutorials on the Grace ITCS YouTube channel.

ritesh@graceitcs.com

Know where your JD Edwards stands

Talk to a senior consultant about your release, modules and pain points. We will outline the next steps, with no obligation.

Phone
+91 82862 20150

Phone
+91 98203 72965

General enquiries
info@graceitcs.com · admin@graceitcs.com

Founders
pradeep@graceitcs.com · ritesh@graceitcs.com

Website
www.graceitcs.com

Book a 30-minute call
calendly.com/ritesh-graceitcs/30min

LinkedIn
linkedin.com/company/102434232

YouTube
youtube.com/@Graceitcserp

Instagram
instagram.com/graceitcs456

All links
linktr.ee/riteshGRACEITCS